



Powering Business Worldwide

SERVICE PART NUMBER: 0005NXXX-SRC1225-1

Preventive Maintenance for In-Row DX Air Conditioning Units, 12K and 25K BTU

Preventive Maintenance for In-Row DX Air Conditioning Units, 12K, 25K BTUs, 7x24 Factory Technician

FEATURES & BENEFITS

Preventive maintenance is important because it helps your cooling unit last longer and function more efficiently. It saves you money and ensures that your critical IT equipment is operating at its peak potential.

- **Extended lifespan**

A yearly tune-up can help your cooling system last up to 10 years, compared with 5 to 7 years without maintenance.

- **Cost savings**

Regular maintenance can help you save up to 15% on your monthly energy bills. Neglecting maintenance harms performance, reduces energy efficiency and increases the risk of unforeseen repair costs.

- **Improved system cooling**

Regular maintenance promotes uniform air distribution and helps your equipment receive the desired airflow and temperature consistency, resulting in optimal performance.

Questions about this Preventive Maintenance?



Call Us

+1 (773) 869-1776



Email a Service Specialist

DITTechSupport@eaton.com



Powering Business Worldwide

SERVICE SPECIFICATIONS

Service Type	Preventive Maintenance
Service Details	One-Time, On-Site Service
Agreement Duration	One Time Service
Product Coverage	Air Conditioning System
Product Coverage Details	In-Row DX Cooling Unit 12-25K BTUs
Scheduled Service Hours	Normal Business Hours (M-F, 9AM - 6PM)
Geographic Coverage	US (50 States)
Emergency On-Site Service	No
Return for Repair	No
On-Site Repair	No
Preventative Maintenance	Yes
Number of Preventative Maintenance Visits	1
Travel Included	Yes
Labor Included	Yes
Parts Coverage	Yes
Product Replacement	No

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.

<https://tripplite.eaton.com/support/services-3phase-ups>

1000 Eaton Boulevard
Cleveland, OH 44122
United States
<https://tripplite.eaton.com>

© 2025 Eaton. All Rights Reserved.
Eaton is a registered trademark. All other trademarks
are the property of their respective owners.