

IC Temperature Sensor Accuracy Compensation with a PIC[®] Microcontroller

Author: Ezana Haile
Microchip Technology Inc.

INTRODUCTION

Microchip Technology Inc. provides a number of analog and serial output Integrated Circuit (IC) temperature sensors. Typically, these sensors are accurate at room temperature within one degree Celsius ($\pm 1^\circ\text{C}$). However, at hot or cold temperature extremes, the accuracy decreases nonlinearly. Normally, that nonlinearity has a parabolic shape.

This application note derives an equation to describe the typical nonlinear characteristics of a sensor, which is used to determine compensation for the sensor's accuracy error over a specified range of operating temperatures. A PIC[®] microcontroller unit (MCU) can compute the equation and provide a temperature reading with higher accuracy.

This application note is based on MCP9700 and MCP9701 analog-output temperature sensors and MCP9800 serial-output temperature sensors.

SOLUTION APPROACH

Silicon characterization data is used to determine the nonlinear sensor characteristics. From this data, an equation is derived that describes the typical performance of a sensor. When the corresponding coefficients for the equation are determined, the coefficients are used to compute the compensation for the typical sensor's nonlinearity.

The error distribution is provided using an average and ± 1 standard deviation ($\pm \sigma$) before and after compensation. A total of 100 devices were used as representative for the MCP9700 and MCP9701, while 160 devices were used for the MCP9800.

Figure 1 shows the typical sensor accuracy before and after compensation. It illustrates that the compensation provides an accurate and linear temperature reading over the sensor operating temperature range.

A PIC MCU is used to compute the equation and compensate the sensor output to provide a linear temperature reading.

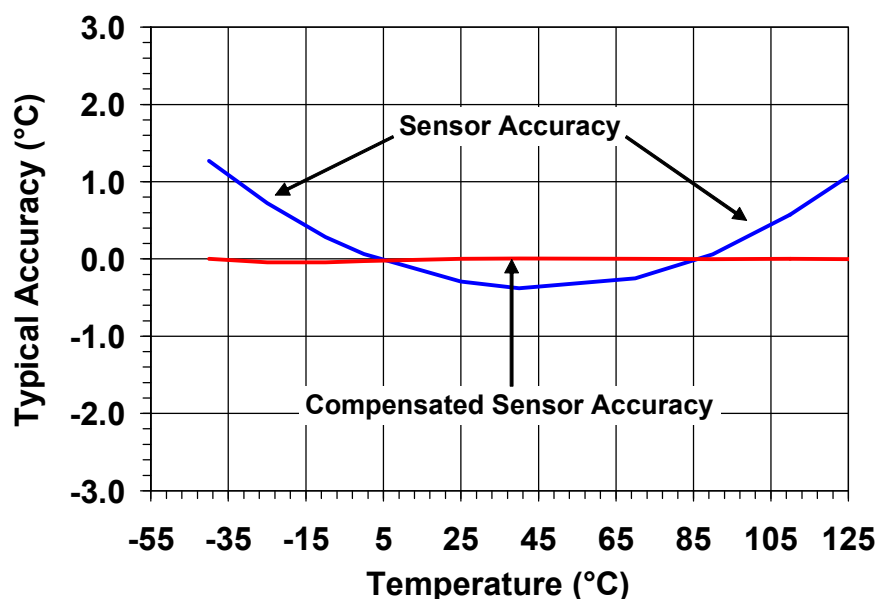


FIGURE 1: Typical Sensor Accuracy Before and After Compensation.

SENSOR ACCURACY

The typical sensor accuracy over the operating temperature range has an accuracy error curve. At hot and cold temperatures, the magnitude of the error increases exponentially, resulting in a parabolic-shaped error curve. The following figures show the average and $\pm 1^\circ\text{C}$ standard deviation of the sensor accuracy curve for the MCP9800, MCP9700 and MCP9701 sensors.

The accuracy specification limits for these sensors are published in the corresponding data sheets as plotted in [Figure 2](#), [Figure 3](#) and [Figure 4](#). Note that due to the sensor nonlinearity at temperature extremes, the accuracy specification limits are widened. The reduced accuracy at temperature extremes can be compensated to improve sensor accuracy over the range of operating temperatures.

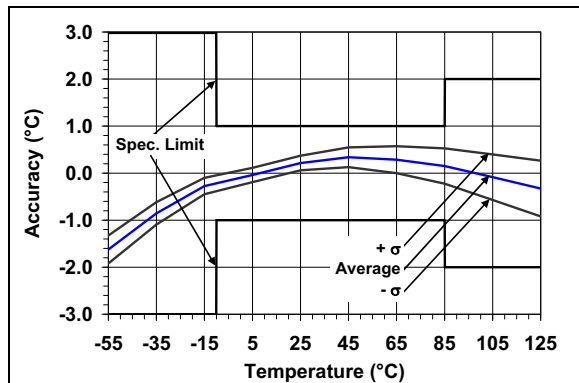


FIGURE 2: MCP9800 Accuracy
(160 parts).

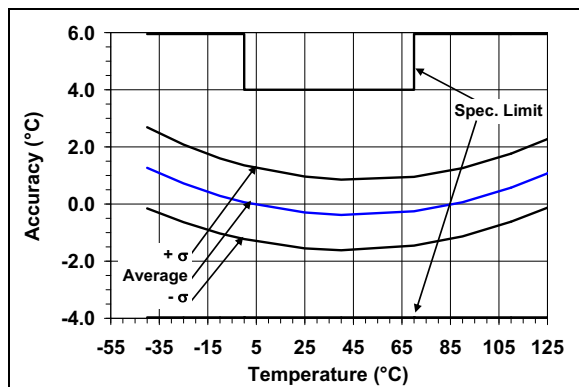


FIGURE 3: MCP9700 Accuracy
(100 parts).

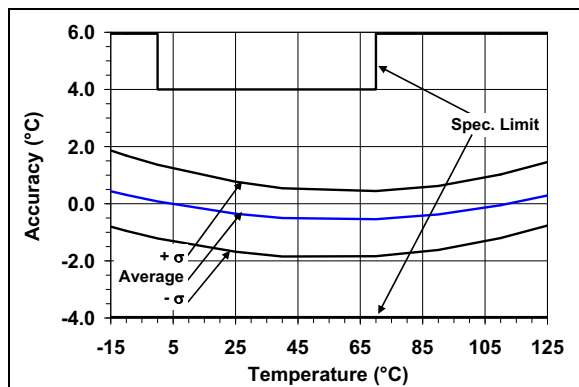


FIGURE 4: MCP9701 Accuracy
(100 parts).

SENSOR THEORY

Temperature sensors use a fully turned-on PNP transistor to sense the ambient temperature. The voltage drop across the base-emitter junction has the characteristics of a diode. The junction drop is temperature dependent, which is used to measure the ambient temperature. Equation 1 shows a simplified equation that describes the diode forward voltage.

EQUATION 1: DIODE FORWARD VOLTAGE

$$V_F = \frac{kT_A}{q} \ln\left(\frac{I_F}{I_S}\right), I_F \gg I_S$$

Where:

k = Boltzmann's Constant (1.3807×10^{-23} J/K)

q = Electron Charge (1.602×10^{-19} coulombs)

T_A = Ambient Temperature

I_F = Forward Current

I_S = Saturation Current

I_S is a constant variable defined by the transistor size. A constant forward current (I_F) is used to bias the diode, which makes the temperature T_A the only changing variable in the equation. However, I_S varies significantly over process and temperature. The variation makes it impossible to reliably measure the ambient temperature using a single transistor.

To minimize I_S dependency, a two-diode solution is used. If both diodes are biased with constant forward currents of I_{F1} and I_{F2}, and the currents have a ratio of N (I_{F2}/I_{F1} = N), the difference between the forward voltages (ΔV_F) has no dependency on the saturation currents of the two diodes, as shown in Equation 2. ΔV_F is also called Voltage Proportional to Absolute Temperature (V_{PTAT}).

EQUATION 2: V_{PTAT}

$$\begin{aligned} \Delta V_F &= V_{F1} - V_{F2} \\ \Delta V_F &= \frac{kT_A}{q} \bullet \ln \left[\frac{\frac{I_{F1}}{I_S}}{\frac{N \bullet I_{F1}}{I_S}} \right] \\ \Delta V_F &= \frac{kT_A}{q} \bullet \ln(N) \\ \Delta V_F &= V_{PTAT} \end{aligned}$$

Where:

V_F = Forward Voltages

I_F = Forward Currents

V_{PTAT} = Voltage Proportional to Absolute Temperature

V_{PTAT} provides a linear voltage change with a slope of (86 μV/°C) * ln(N)|_{N=10} = 200 μV/°C. The voltage is either amplified for analog output sensors or is interfaced to an Analog-to-Digital Converter (ADC) for digital sensors.

The accuracy of V_{PTAT} over the specified temperature range depends on the matching of both forward current (I_F) and saturation current (I_S) of the two sensors [1]. Any mismatch in these variables creates inaccuracy in the temperature measurement. The mismatch contributes to the temperature error or nonlinearity. The nonlinearity is described using a 2nd order polynomial equation.

FITTING POLYNOMIALS TO THE ERRORS

The accuracy characterization data is used to derive a 2nd order equation that describes the sensor error. The equation is used to improve the typical sensor accuracy by compensating for the sensor error.

Linear Fit Derivation

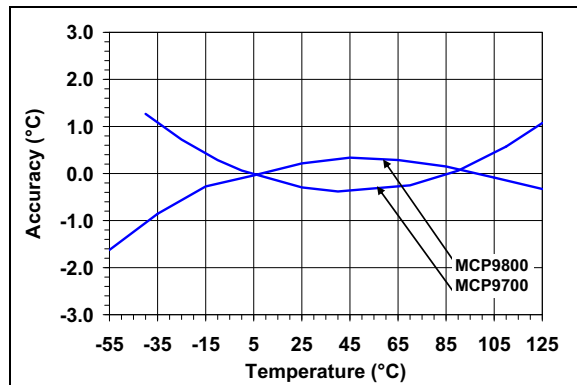


FIGURE 5: Typical Accuracy Plot.

Figure 5 shows a typical accuracy curve which indicates that the accuracy error magnitudes are not the same at hot and cold temperatures. There is a 1st order error slope, or temperature error coefficient (EC_1), from -55° to +125°C. The error coefficient is calculated using an end-point-fit method:

EQUATION 3: ERROR SLOPE

$$\Delta T_A = T_{hot} - T_{cold}$$

$$EC_1 = \frac{\Delta Error}{\Delta T_A}$$

Where:

- T_{hot} = Highest Operating Temperature
- T_{cold} = Lowest Operating Temperature
- $Error_{T_{hot}}$ = Error at Highest Operating Temperature
- $Error_{T_{cold}}$ = Error at Lowest Operating Temperature
- EC_1 = 1st Order Error Coefficient

Once the error slope is calculated, the corresponding offset is determined at cold by adjusting the error at cold temperature as shown in Equation 4.

EQUATION 4: 1ST ORDER ERROR

$$Error_{T_1} = EC_1(T_A - T_{cold}) + Error_{T_{cold}}$$

Where:

$$Error_{T_1} = 1^{st} \text{ order temperature error}$$

Quadratic Fit Derivation

To capture the parabolic-shaped accuracy error between the temperature extremes (Figure 5), a 2nd order term and the corresponding coefficient must be computed.

Equation 5 shows that the 2nd order temperature error coefficient, EC_2 , is solved by specifying a temperature T_A where the calculated 2nd order error, $Error_{T_2}$, is equal to the known error at T_A . For example, if T_A is +25°C and $Error_{T_2}$ is equal to the temperature error at +25°C, then Equation 5 is rearranged to solve for EC_2 as shown in Equation 6.

EQUATION 5: 2ND ORDER ERROR

$$Error_{T_2} = EC_2(T_{hot} - T_A) \cdot (T_A - T_{cold}) + Error_{T_1}$$

Where:

$$Error_{T_2} = 2^{nd} \text{ order temperature error}$$

$$EC_2 = 2^{nd} \text{ order error coefficient}$$

Equation 5 shows that when T_A is equal to T_{hot} or T_{cold} , the 2nd order term is forced to zero with no error added to the 1st order error term. This is because the error at the T_{hot} and T_{cold} temperature extremes is included in the 1st order error ($Error_{T_1}$).

EQUATION 6: 2ND ORDER ERROR COEFFICIENT

$$EC_2 = \frac{(Error_{T_2} - Error_{T_1})}{(T_{hot} - T_A) \cdot (T_A - T_{cold})}$$

Equation 7 shows the complete 2nd order polynomial equation that is used to compensate the sensor error.

EQUATION 7: 2ND ORDER POLYNOMIAL EQUATION

$$Error_{T_2} = EC_2(T_{hot} - T_A) \cdot (T_A - T_{cold}) + EC_1(T_A - T_{cold}) + Error_{T_{cold}}$$

Typical Results

Equations 8, 9 and 10 show the 2nd order error equation of the tested parts for the MCP9800, MCP9700 and MCP9701, respectively. Since these devices have functional differences, the operating temperature range and temperature error coefficients differ.

EQUATION 8: MCP9800 2ND ORDER EQUATION

$$Error_{T_{-2}} = EC_2(125^{\circ}C - T_A) \cdot (T_A - -55^{\circ}C) + EC_1(T_A - -55^{\circ}C) + Error_{-55}$$

Where:

$$\begin{aligned} EC_2 &= 150 \times 10^{-6} ^{\circ}C/^{\circ}C^2 \\ EC_1 &= 7 \times 10^{-3} ^{\circ}C/^{\circ}C \\ Error_{-55} &= -1.5^{\circ}C \end{aligned}$$

EQUATION 9: MCP9700 2ND ORDER EQUATION

$$Error_{T_{-2}} = EC_2(125^{\circ}C - T_A) \cdot (T_A - -40^{\circ}C) + EC_1(T_A - -40^{\circ}C) + Error_{-40}$$

Where:

$$\begin{aligned} EC_2 &= -244 \times 10^{-6} ^{\circ}C/^{\circ}C^2 \\ EC_1 &= 2 \times 10^{-12} ^{\circ}C/^{\circ}C \approx 0 ^{\circ}C/^{\circ}C \\ Error_{-40} &= 2^{\circ}C \end{aligned}$$

EQUATION 10: MCP9701 2ND ORDER EQUATION

$$Error_{T_{-2}} = EC_2(125^{\circ}C - T_A) \cdot (T_A - -15^{\circ}C) + EC_1(T_A - -15^{\circ}C) + Error_{-15}$$

Where:

$$\begin{aligned} EC_2 &= -200 \times 10^{-6} ^{\circ}C/^{\circ}C^2 \\ EC_1 &= 1 \times 10^{-3} ^{\circ}C/^{\circ}C \\ Error_{-15} &= 1.5^{\circ}C \end{aligned}$$

The preceding equations describe the typical device temperature error characteristics.

ACCURACY COMPENSATION

To achieve higher accuracy in a temperature monitoring application, using Equations 8, 9 and 10 can compensate for the sensor error as shown in Equation 11.

EQUATION 11: TEMPERATURE COMPENSATION

$$T_{compensated} = T_{sensor} - Error_{T_{-2}}|_{T_A = T_{sensor}}$$

Where:

$$\begin{aligned} T_{sensor} &= \text{Sensor Output} \\ T_{compensated} &= \text{Compensated Sensor Output} \end{aligned}$$

For example, if the MCP9800 temperature output $T_{sensor} = +65^{\circ}C$, the compensated temperature $T_{compensated}$ is $64.6^{\circ}C$ as shown below.

$$\begin{aligned} T_{compensated} &= 65^{\circ}C - Error_{T_{-2}}|_{T_A = 65^{\circ}C} \\ &= 65^{\circ}C + EC_2(125^{\circ}C - 65^{\circ}C)(65^{\circ}C - -55^{\circ}C) \\ &\quad + EC_1(65^{\circ}C - -55^{\circ}C) + Error_{-55} \\ T_{compensated} &= 64.6^{\circ}C \end{aligned}$$

Figures 6, 7 and 8 show the average sensor accuracy with the 2nd order error compensation for all tested devices. The figures indicate that, on average, the sensor accuracy over the operating temperature can be improved to $\pm 0.2^{\circ}C$ for the MCP9800, and $\pm 0.05^{\circ}C$ for the MCP9700 and MCP9701.

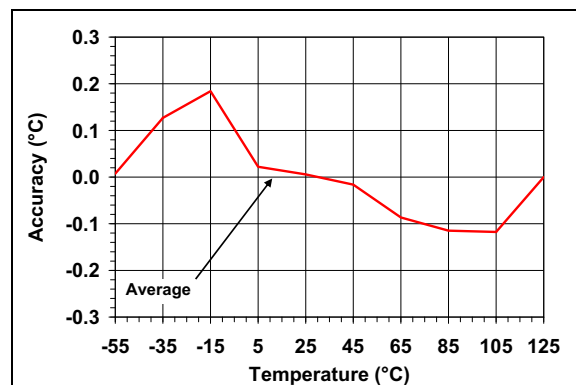


FIGURE 6: MCP9800 Average Accuracy After Compensation (160 parts).

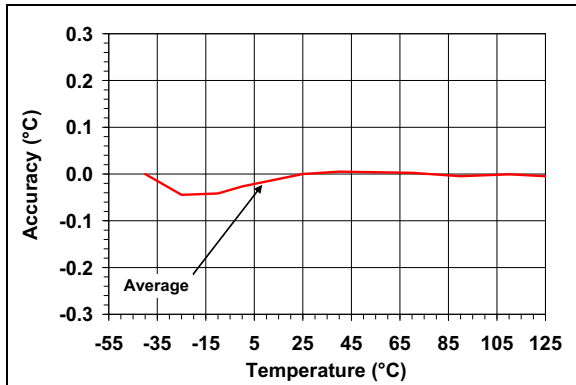


FIGURE 7: MCP9700 Average Accuracy After Compensation (100 parts).

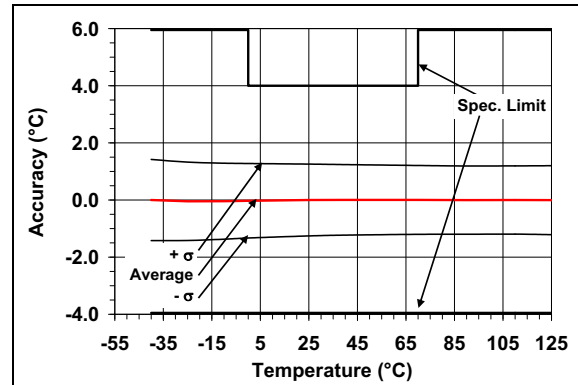


FIGURE 10: MCP9700 Accuracy After Compensation (100 parts).

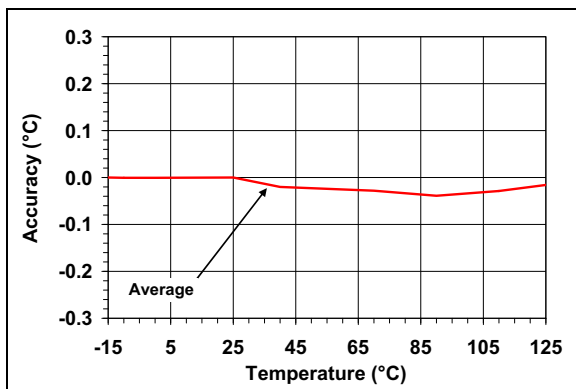


FIGURE 8: MCP9701 Average Accuracy After Compensation (100 parts).

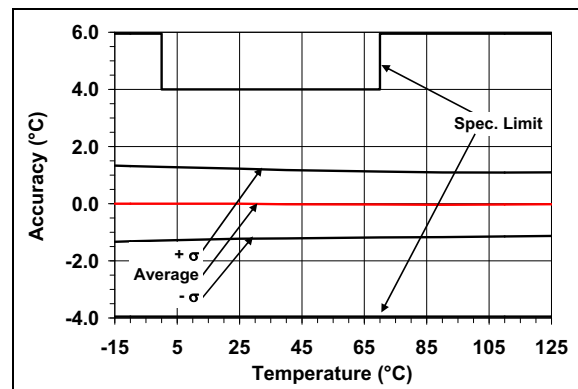


FIGURE 11: MCP9701 Accuracy After Compensation (100 parts).

Figures 9, 10 and 11 show an average and ± 1 standard deviation of sensor accuracy for the tested parts with the 2nd order error compensation.

When comparing the compensated accuracy from Figures 9, 10 and 11 with the uncompensated accuracy from Figures 2, 3 and 4, the accuracy error distribution is shifted towards 0°C accuracy, providing a linear temperature reading.

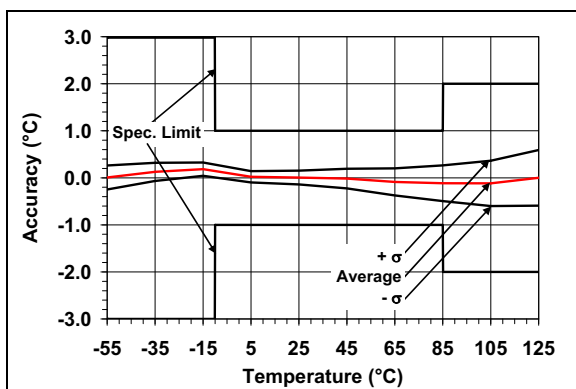


FIGURE 9: MCP9800 Accuracy After Compensation (160 parts).

The 2nd Order Temperature Coefficient

Among the compensations, the 2nd order temperature coefficient variable EC_2 was evaluated at +25°C. For most applications, the compensation characteristics at this temperature are adequate. However, changing the temperature at which EC_2 is evaluated provides relatively higher accuracy at narrower temperature ranges. For example, Figure 12 shows the MCP9700 EC_2 evaluated at 0°, +25° and +90°C.

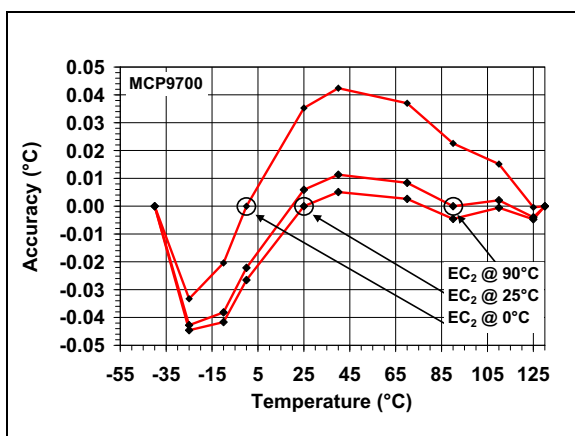


FIGURE 12: MCP9700 Average Accuracy with Varying EC_2 .

When comparing EC_2 at 0° and +25°C, accuracy is higher at cold rather than hot temperatures. However, for EC_2 evaluated at temperatures higher than +25°C, accuracy is higher at hot rather than cold temperatures. However, the magnitude of accuracy error difference among the various EC_2 values is not significant. Therefore, EC_2 evaluated at +25°C provides practical results.

CALIBRATION

Calibration of individual IC sensors at a single temperature provides superior accuracy for high-performance, embedded-system applications. Figure 13 shows that if the MCP9700 is calibrated at +25°C and the 2nd order error compensation is implemented, the typical sensor accuracy becomes $\pm 0.5^\circ\text{C}$ over the operating temperature range.

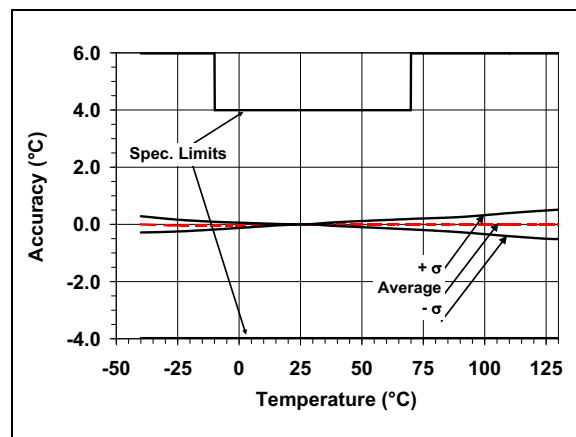


FIGURE 13: MCP9700 Calibrated Sensor Accuracy.

COMPENSATION USING PIC[®] MICROCONTROLLERS

A PIC MCU can implement the 2nd order accuracy error compensation for embedded temperature-monitoring systems. The equation is relatively easy to implement in a 16-bit core MCU since built-in math functions are readily available. However, 12 and 14-bit cores require firmware implementation of some math functions, such as 16-bit add, subtract, multiply and divide. This application note includes firmware that can compute and implement the compensation variables.

The file AN1001 Source Code.zip includes the MCP9700 and MCP9800 compensation firmware versions. These firmware versions are intended to be included in an existing embedded system firmware that uses a PIC MCU. All registers required to execute this routine are listed within the firmware. Once the temperature data from the device is retrieved using a serial interface or ADC input, the binary data must be loaded to the Bargb0 and Bargb1 registers. Detailed instructions are included in the firmware files.

Figure 14 shows the firmware flowchart.

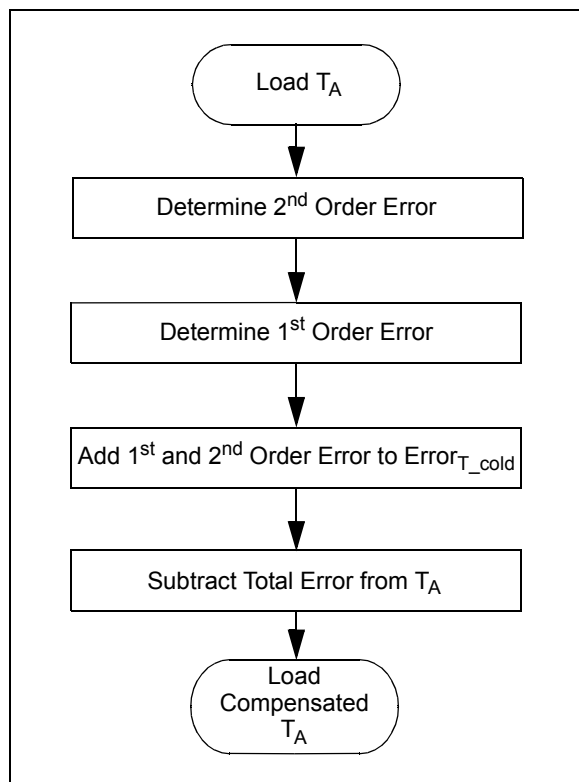


FIGURE 14: Firmware Flowchart.

TEST RESULTS

The MCP9800 and MCP9700 demo boards (MCP9800DM-PCTL and MCP9700DM-PCTL, respectively) were used to evaluate the compensation firmware. A constant temperature air stream was applied directly to the temperature sensors. A thermocouple was used to accurately measure the air stream temperature and compare the sensor outputs.

TABLE 1: MEASUREMENT ACCURACY TEST RESULTS

Temperature	Temperature Error			
	MCP9700		MCP9800	
	W/O	W	W/O	W
-40°C	0.9	0.2	-1.0	0.1
-25°C	0.6	0.2	-0.4	0.2
0°C	0.4	0.4	0.2	0.1
+25°C	0.3	0.6	0.1	0.1
+40°C	0.4	0.7	0.1	0.2
+90°C	1.2	0.8	0.3	0.3
+110°C	1.8	0.7	0.6	0.3
+125°C	2.3	0.6	0.9	0.1

Note 1: The “W/O” and “W” columns indicate accuracy without and with compensation.

The test result in Table 1 shows the accuracy improvement achieved using compensation firmware routines. At hot and cold temperatures, accuracy is improved by approximately 1° to 2°C, respectively.

CONCLUSION

The nonlinear accuracy characteristics of a temperature sensor is compensated for higher-accuracy embedded systems. The nonlinear accuracy curve has a parabolic shape that is described using a 2nd order polynomial equation. Once the equation is determined, it is used to compensate the sensor output. On average, the accuracy improvement using compensation is ±2°C (for all tested devices) over the operating temperature range. The compensation also improves the wide temperature accuracy specification limits at hot and cold temperature extremes. A PIC MCU can compute the equation and compensate the sensor output using the attached firmware.

WORK CITED

- [1]. Bakker, A., and Huijsing, J. (2000). *High-Accuracy CMOS Smart Temperature Sensors*. Boston: Kluwer Academic Publishing.

Note the following details of the code protection feature on Microchip devices:

- Microchip products meet the specification contained in their particular Microchip Data Sheet.
- Microchip believes that its family of products is one of the most secure families of its kind on the market today, when used in the intended manner and under normal conditions.
- There are dishonest and possibly illegal methods used to breach the code protection feature. All of these methods, to our knowledge, require using the Microchip products in a manner outside the operating specifications contained in Microchip's Data Sheets. Most likely, the person doing so is engaged in theft of intellectual property.
- Microchip is willing to work with the customer who is concerned about the integrity of their code.
- Neither Microchip nor any other semiconductor manufacturer can guarantee the security of their code. Code protection does not mean that we are guaranteeing the product as "unbreakable."

Code protection is constantly evolving. We at Microchip are committed to continuously improving the code protection features of our products. Attempts to break Microchip's code protection feature may be a violation of the Digital Millennium Copyright Act. If such acts allow unauthorized access to your software or other copyrighted work, you may have a right to sue for relief under that Act.

Information contained in this publication regarding device applications and the like is provided only for your convenience and may be superseded by updates. It is your responsibility to ensure that your application meets with your specifications. MICROCHIP MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL, STATUTORY OR OTHERWISE, RELATED TO THE INFORMATION, INCLUDING BUT NOT LIMITED TO ITS CONDITION, QUALITY, PERFORMANCE, MERCHANTABILITY OR FITNESS FOR PURPOSE. Microchip disclaims all liability arising from this information and its use. Use of Microchip devices in life support and/or safety applications is entirely at the buyer's risk, and the buyer agrees to defend, indemnify and hold harmless Microchip from any and all damages, claims, suits, or expenses resulting from such use. No licenses are conveyed, implicitly or otherwise, under any Microchip intellectual property rights unless otherwise stated.

Trademarks

The Microchip name and logo, the Microchip logo, dsPIC, FlashFlex, flexPWR, JukeBlox, KEELOQ, KEELOQ logo, Klear, LANCheck, MediaLB, MOST, MOST logo, MPLAB, OptoLyzer, PIC, PICSTART, PIC³² logo, RightTouch, SpyNIC, SST, SST Logo, SuperFlash and UNI/O are registered trademarks of Microchip Technology Incorporated in the U.S.A. and other countries.

The Embedded Control Solutions Company and mTouch are registered trademarks of Microchip Technology Incorporated in the U.S.A.

Analog-for-the-Digital Age, BodyCom, chipKIT, chipKIT logo, CodeGuard, dsPICDEM, dsPICDEM.net, ECAN, In-Circuit Serial Programming, ICSP, Inter-Chip Connectivity, KlearNet, KlearNet logo, MiWi, motorBench, MPASM, MPF, MPLAB Certified logo, MPLIB, MPLINK, MultiTRAK, NetDetach, Omniscient Code Generation, PICDEM, PICDEM.net, PICkit, PICTail, RightTouch logo, REAL ICE, SQI, Serial Quad I/O, Total Endurance, TSHARC, USBCheck, VariSense, ViewSpan, WiperLock, Wireless DNA, and ZENA are trademarks of Microchip Technology Incorporated in the U.S.A. and other countries.

SQTP is a service mark of Microchip Technology Incorporated in the U.S.A.

Silicon Storage Technology is a registered trademark of Microchip Technology Inc. in other countries.

GestIC is a registered trademark of Microchip Technology Germany II GmbH & Co. KG, a subsidiary of Microchip Technology Inc., in other countries.

All other trademarks mentioned herein are property of their respective companies.

© 2010-2015, Microchip Technology Incorporated, Printed in the U.S.A., All Rights Reserved.

ISBN: 978-1-63277-739-3

QUALITY MANAGEMENT SYSTEM
CERTIFIED BY DNV
== ISO/TS 16949 ==

Microchip received ISO/TS-16949:2009 certification for its worldwide headquarters, design and wafer fabrication facilities in Chandler and Tempe, Arizona; Gresham, Oregon and design centers in California and India. The Company's quality system processes and procedures are for its PIC® MCUs and dsPIC® DSCs, KEELOQ® code hopping devices, Serial EEPROMs, microperipherals, nonvolatile memory and analog products. In addition, Microchip's quality system for the design and manufacture of development systems is ISO 9001:2000 certified.

Worldwide Sales and Service

AMERICAS

Corporate Office
2355 West Chandler Blvd.
Chandler, AZ 85224-6199
Tel: 480-792-7200
Fax: 480-792-7277
Technical Support:
<http://www.microchip.com/support>
Web Address:
www.microchip.com

Atlanta
Duluth, GA
Tel: 678-957-9614
Fax: 678-957-1455

Austin, TX
Tel: 512-257-3370

Boston
Westborough, MA
Tel: 774-760-0087
Fax: 774-760-0088

Chicago
Itasca, IL
Tel: 630-285-0071
Fax: 630-285-0075

Cleveland
Independence, OH
Tel: 216-447-0464
Fax: 216-447-0643

Dallas
Addison, TX
Tel: 972-818-7423
Fax: 972-818-2924

Detroit
Novi, MI
Tel: 248-848-4000

Houston, TX
Tel: 281-894-5983

Indianapolis
Noblesville, IN
Tel: 317-773-8323
Fax: 317-773-5453

Los Angeles
Mission Viejo, CA
Tel: 949-462-9523
Fax: 949-462-9608

New York, NY
Tel: 631-435-6000

San Jose, CA
Tel: 408-735-9110

Canada - Toronto
Tel: 905-673-0699
Fax: 905-673-6509

ASIA/PACIFIC

Asia Pacific Office
Suites 3707-14, 37th Floor
Tower 6, The Gateway
Harbour City, Kowloon

Hong Kong
Tel: 852-2943-5100
Fax: 852-2401-3431

Australia - Sydney
Tel: 61-2-9868-6733
Fax: 61-2-9868-6755

China - Beijing
Tel: 86-10-8569-7000
Fax: 86-10-8528-2104

China - Chengdu
Tel: 86-28-8665-5511
Fax: 86-28-8665-7889

China - Chongqing
Tel: 86-23-8980-9588
Fax: 86-23-8980-9500

China - Dongguan
Tel: 86-769-8702-9880

China - Hangzhou
Tel: 86-571-8792-8115
Fax: 86-571-8792-8116

China - Hong Kong SAR
Tel: 852-2943-5100
Fax: 852-2401-3431

China - Nanjing
Tel: 86-25-8473-2460
Fax: 86-25-8473-2470

China - Qingdao
Tel: 86-532-8502-7355
Fax: 86-532-8502-7205

China - Shanghai
Tel: 86-21-5407-5533
Fax: 86-21-5407-5066

China - Shenyang
Tel: 86-24-2334-2829
Fax: 86-24-2334-2393

China - Shenzhen
Tel: 86-755-8864-2200
Fax: 86-755-8203-1760

China - Wuhan
Tel: 86-27-5980-5300
Fax: 86-27-5980-5118

China - Xian
Tel: 86-29-8833-7252
Fax: 86-29-8833-7256

ASIA/PACIFIC

China - Xiamen
Tel: 86-592-2388138
Fax: 86-592-2388130

China - Zhuhai
Tel: 86-756-3210040
Fax: 86-756-3210049

India - Bangalore
Tel: 91-80-3090-4444
Fax: 91-80-3090-4123

India - New Delhi
Tel: 91-11-4160-8631
Fax: 91-11-4160-8632

India - Pune
Tel: 91-20-3019-1500

Japan - Osaka
Tel: 81-6-6152-7160
Fax: 81-6-6152-9310

Japan - Tokyo
Tel: 81-3-6880-3770
Fax: 81-3-6880-3771

Korea - Daegu
Tel: 82-53-744-4301
Fax: 82-53-744-4302

Korea - Seoul
Tel: 82-2-554-7200
Fax: 82-2-558-5932 or
82-2-558-5934

Malaysia - Kuala Lumpur
Tel: 60-3-6201-9857
Fax: 60-3-6201-9859

Malaysia - Penang
Tel: 60-4-227-8870
Fax: 60-4-227-4068

Philippines - Manila
Tel: 63-2-634-9065
Fax: 63-2-634-9069

Singapore
Tel: 65-6334-8870
Fax: 65-6334-8850

Taiwan - Hsin Chu
Tel: 886-3-5778-366
Fax: 886-3-5770-955

Taiwan - Kaohsiung
Tel: 886-7-213-7828

Taiwan - Taipei
Tel: 886-2-2508-8600
Fax: 886-2-2508-0102

Thailand - Bangkok
Tel: 66-2-694-1351
Fax: 66-2-694-1350

EUROPE

Austria - Wels
Tel: 43-7242-2244-39
Fax: 43-7242-2244-393

Denmark - Copenhagen
Tel: 45-4450-2828
Fax: 45-4485-2829

France - Paris
Tel: 33-1-69-53-63-20
Fax: 33-1-69-30-90-79

Germany - Dusseldorf
Tel: 49-2129-3766400

Germany - Karlsruhe
Tel: 49-721-625370

Germany - Munich
Tel: 49-89-627-144-0
Fax: 49-89-627-144-44

Italy - Milan
Tel: 39-0331-742611
Fax: 39-0331-466781

Italy - Venice
Tel: 39-049-7625286

Netherlands - Drunen
Tel: 31-416-690399
Fax: 31-416-690340

Poland - Warsaw
Tel: 48-22-3325737

Spain - Madrid
Tel: 34-91-708-08-90
Fax: 34-91-708-08-91

Sweden - Stockholm
Tel: 46-8-5090-4654

UK - Wokingham
Tel: 44-118-921-5800
Fax: 44-118-921-5820