



Secure Documents Extranet via myMicrochip Portal - User Guide -

The Secure Document Extranet (SDE) that is available via the myMicrochip portal allows you to access secure documents that are shared with you as an individual. To access the SDE, you need to register for or log into your [myMicrochip](#) account and activate the Secure Documents Access option to see the related documents for your selected products.

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Topic

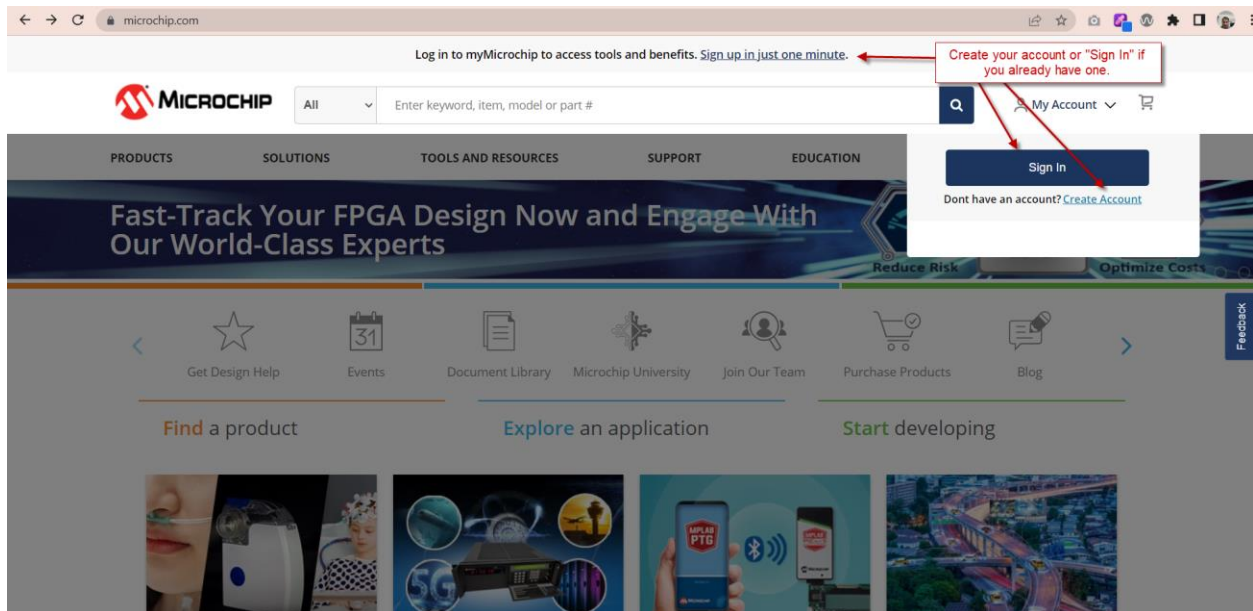
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Registering for a myMicrochip Account

If you are a new user, use the **Sign-up | Create Account** options available on the Microchip website to set up your new myMicrochip account. Use the **Sign In** option if you already have a myMicrochip account.

Screen: **Sign up | Create Account | Sign In** options





Screen: Sign In options



Sign In

Email Address*

Password*

Forgot password?

Remember Me

Sign in

New to Microchip? [Register for an account](#)

[View Microchip's Privacy Policies](#)

[Website Terms & Conditions](#)

Why Register for myMicrochip?

Join myMicrochip and gain access to member-only benefits with new features added constantly. Take advantage of these great perks by joining today!

We are excited to announce that the Support Portal for Microchip Frequency and Time Systems (FTS) is now available on [Microchip.com](#). This is a very exciting change as the new Microchip support portal provides a platform that will help to raise our level of service delivery for technical support, software, technical documentation, licenses, RMAs and more. There are three possible scenarios in which to arrive and gain access to this portal:

1. You had a portal account from our legacy (Microsemi) portal and you were migrated to the Microchip portal. Please [click here](#) to better understand if this includes you along with detailed instructions to finalize your registration.
2. You are an existing Microchip portal user but has never applied for Frequency and Time Systems access before. Please [click here](#) to follow these instructions to apply for access.
3. If you are a new customer or the prior instructions do not work, please use the following instructions to [register as a new customer](#)

Please use **Forgot Password?** to reset your account if you are logging in for first time on this Portal.

myMicrochip Benefits Include:

Technical Support	Samples
Access to microchipDirect	Product Change Notifications
Favorite Products & Documents	New Product Updates
Easy Registration for Tools & Softwares	Frequency and Time System Resources

Get Design Support



Subscribing to Secure Document Access

Follow these steps to request access to SDE Feature available on the left navigation:

- Log into your myMicrochip account.
- You will be directed to your dashboard.
- Look for the **Request SDE** option in the left navigation menu.
- Click on **Request SDE** to open the **Secure Document Access** page.
- Click on the checkbox next to **Subscribe to access Secure Documents**.
- Click on the **Submit** button.

Screen: myMicrochip Dashboard with “Request SDE” on the left menu.

The screenshot displays the myMicrochip dashboard interface. At the top, there is a navigation bar with the Microchip logo, a search bar, and links for 'My Account' and a shopping cart. Below this is a horizontal menu with categories: PRODUCTS, SOLUTIONS, TOOLS AND RESOURCES, SUPPORT, EDUCATION, ABOUT, and ORDER NOW. The main content area is titled 'My Dashboard' and includes a welcome message, a 'Request SDE' link, and four dashboard cards: 'My Products', 'Order History', 'My Support', and 'SDE Documents'. A red arrow points to the 'Request SDE' link in the left navigation menu. Below the dashboard cards is a 'Recommended Products' section featuring four product cards: MAQ5281, MCP9700, AT24CS02, and MCP6566. At the bottom, there is a 'Suggested Blogs' section and a 'Live Chat' button.



Screen: Select the checkbox to the left of “Subscribe to access Secure Documents” and click “Submit”

Screen: Subscribe option checked for “Secure Document Access” section and “Submit” highlighted.

Secure Documents Access

If you would like access Secure documents from Microchip, select the checkbox below. An NDA may be required for some information and you will be informed if an NDA is required and the process. [Click on the link](#) here to get more information that would guide you through the process.

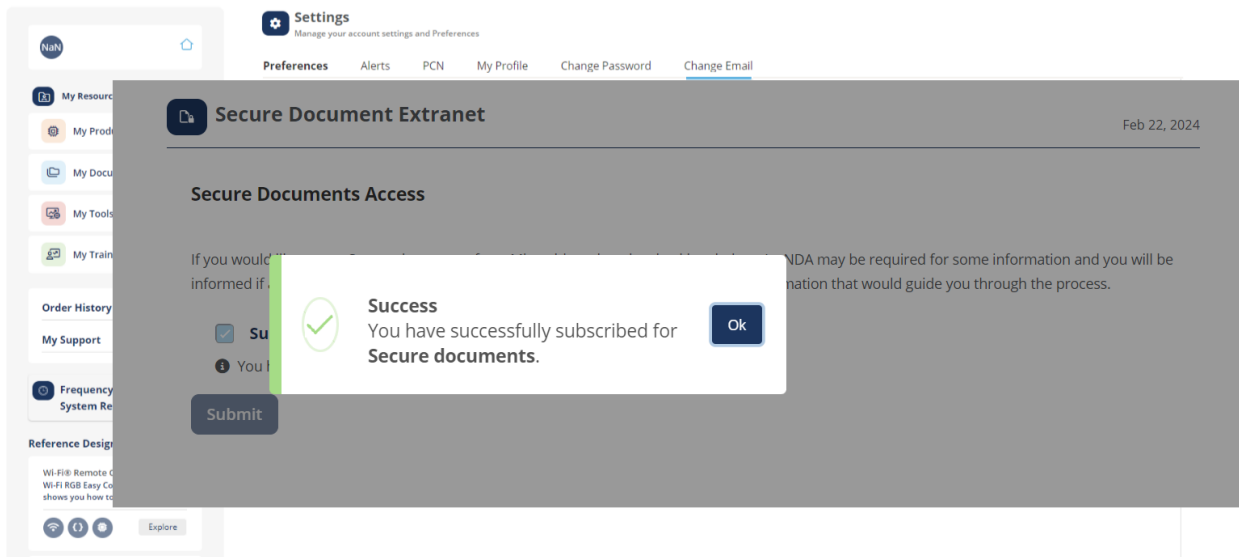
Subscribe to access Secure Documents



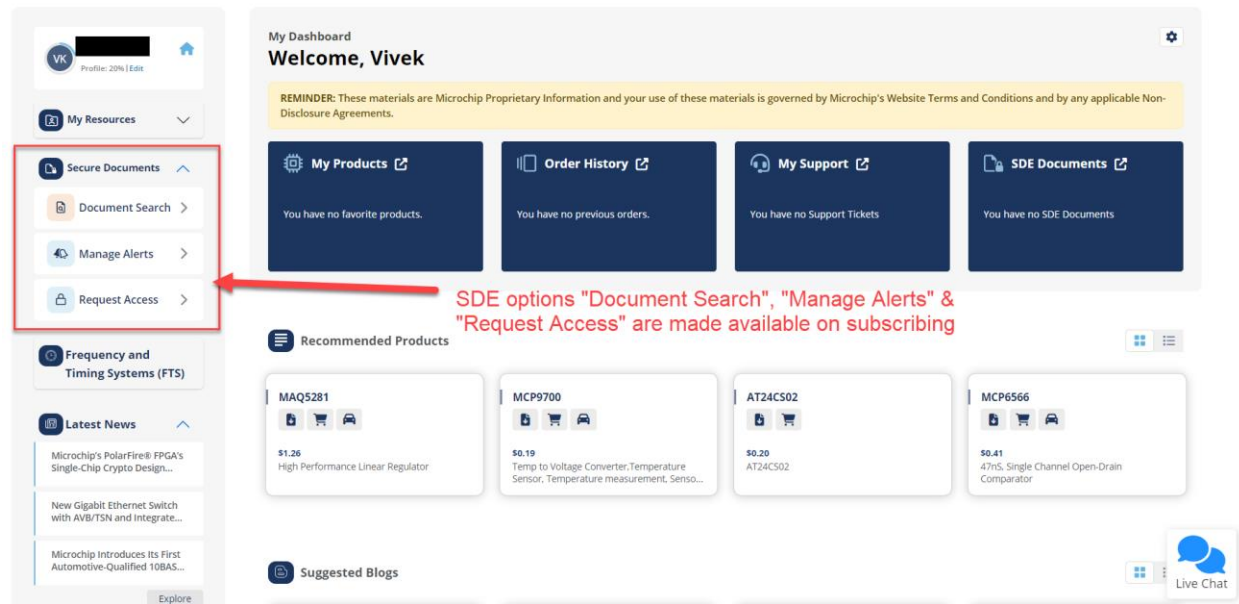
Submit



Screen: "Success" notification pop-up confirms request has been submitted.



Screen: **SDE Options** under the "Secure Documents" menu are visible after successfully subscribing to SDE





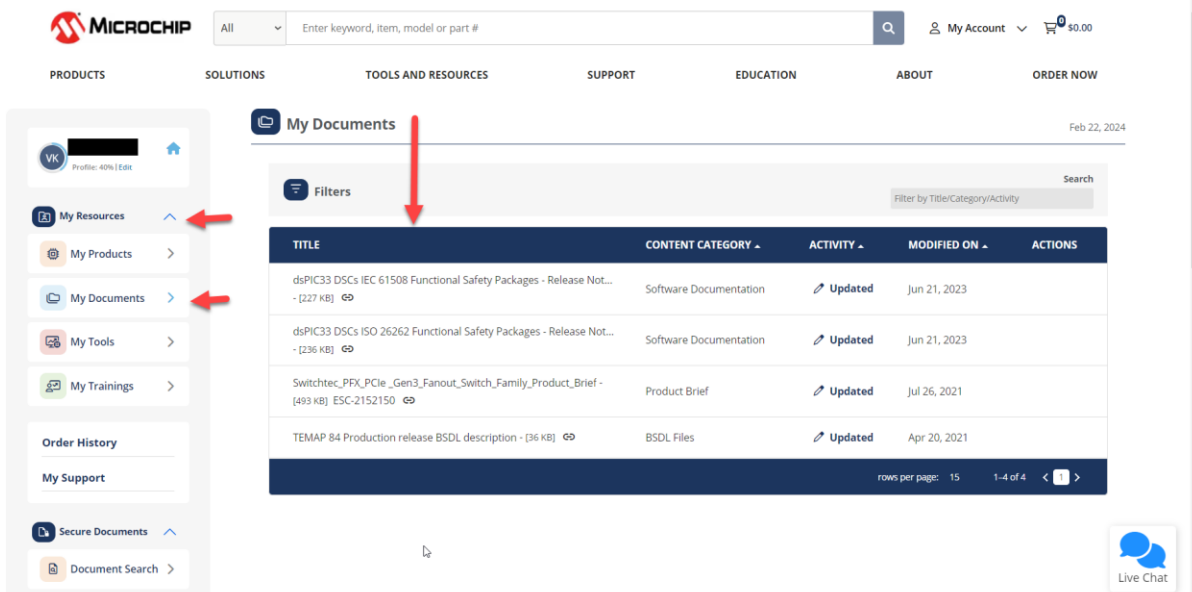
The myMicrochip Dashboard

- After you have successfully subscribed to SDE and have logged into your myMicrochip account, you should see a **“Secure Documents”** menu option in the left navigation menu of the myMicrochip dashboard
- You have three options to view the secure documents that are now available to you:
 - a. Click on **My Resources and then My Documents** to view a list of all your documents
 - b. Click on the **Secure Documents** to expand the options and use the **Document Search** option to find a specific document.
 - c. Click on the SDE Documents card (4th Blue card) on the Dashboard, that will take you to the My Documents grid.

Screen: myMicrochip Dashboard

The screenshot displays the myMicrochip Dashboard. At the top, there is a navigation bar with the Microchip logo, a search bar, and a 'My Account' link. Below this is a secondary navigation bar with categories: PRODUCTS, SOLUTIONS, TOOLS AND RESOURCES, SUPPORT, EDUCATION, ABOUT, and ORDER NOW. The main dashboard area is titled 'myMicrochip Dashboard' and includes a welcome message. A prominent yellow banner contains a reminder about proprietary information. The dashboard is organized into several sections: 'My Resources' (with links to My Documents, Document Search, Manage Alerts, and Request Access), 'Frequency and Timing Systems (FTS)', and 'Latest News'. The central area features four blue cards: 'My Products' (listing 1000-818e, 1045, and 1100-16e), 'Order History' (stating no previous orders), 'My Support' (stating no support tickets), and 'SDE Documents' (listing various safety and switchtec documents). Below these is a 'Recommended Products' section with four product cards: MAQ5281 (\$1.26), MCP9700 (\$0.19), AT24CS02 (\$0.20), and MCP6566 (\$0.41). A 'Suggested Blogs' section is partially visible at the bottom. A 'Live Chat' button is located in the bottom right corner.

Screen: My Resources >> My Documents



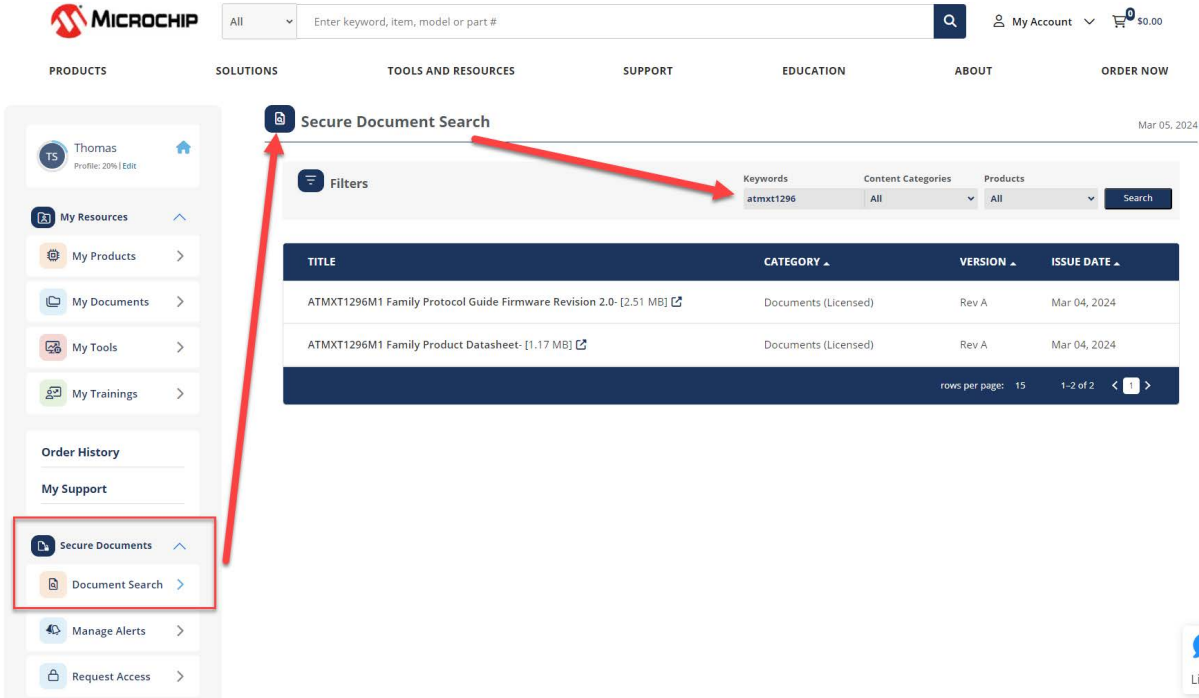
My Documents Feb 22, 2024

Filters Filter by Title/Category/Activity Search

TITLE	CONTENT CATEGORY	ACTIVITY	MODIFIED ON	ACTIONS
dsPIC33 DSCs IEC 61508 Functional Safety Packages - Release Not... - [227 KB]	Software Documentation	Updated	Jun 21, 2023	
dsPIC33 DSCs ISO 26262 Functional Safety Packages - Release Not... - [236 KB]	Software Documentation	Updated	Jun 21, 2023	
Switchtec_PFX_PClie_Gen3_Fanout_Switch_Family_Product_Brief - [493 KB] ESC-2152150	Product Brief	Updated	Jul 26, 2021	
TEMAP 84 Production release BSDI description - [36 KB]	BSDI Files	Updated	Apr 20, 2021	

rows per page: 15 1-4 of 4

Screen: Secure Documents >> Document Search



Secure Document Search Mar 05, 2024

Filters Keywords Content Categories Products Search

Keywords: atmxt1296 Content Categories: All Products: All

TITLE	CATEGORY	VERSION	ISSUE DATE
ATMXT1296M1 Family Protocol Guide Firmware Revision 2.0- [2.51 MB]	Documents (Licensed)	Rev A	Mar 04, 2024
ATMXT1296M1 Family Product Datasheet- [1.17 MB]	Documents (Licensed)	Rev A	Mar 04, 2024

rows per page: 15 1-2 of 2

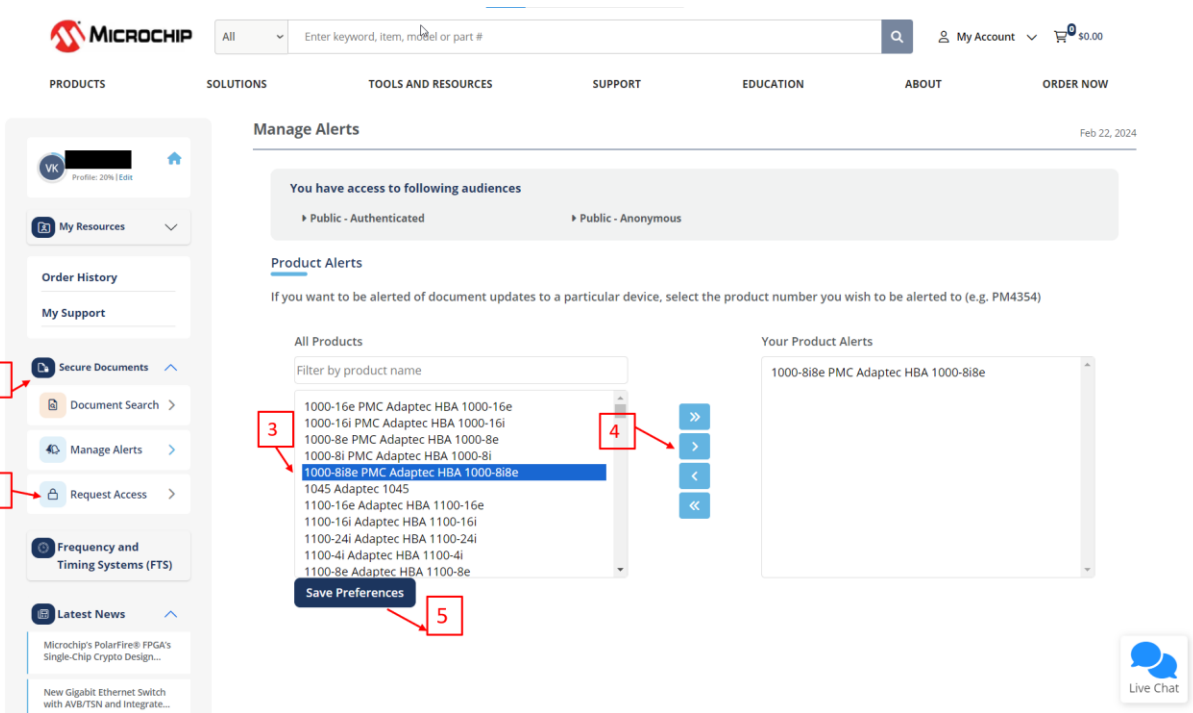
Product Documents: Manage Alerts

If you would like to receive email notifications related to product documents, follow these steps, which correspond to the numbers in the image below:

1. Go to the **Secure Documents** menu on the left side on your dashboard.
2. Click on **Manage Alerts**.
3. Select a product from the **All Products** section.
4. Click the > icon to add the product to the **Your Product Alerts** list.
5. Repeat steps 3 and 4 to add more products to the Your Product Alerts list and then click on **Save Preferences** to save your changes.

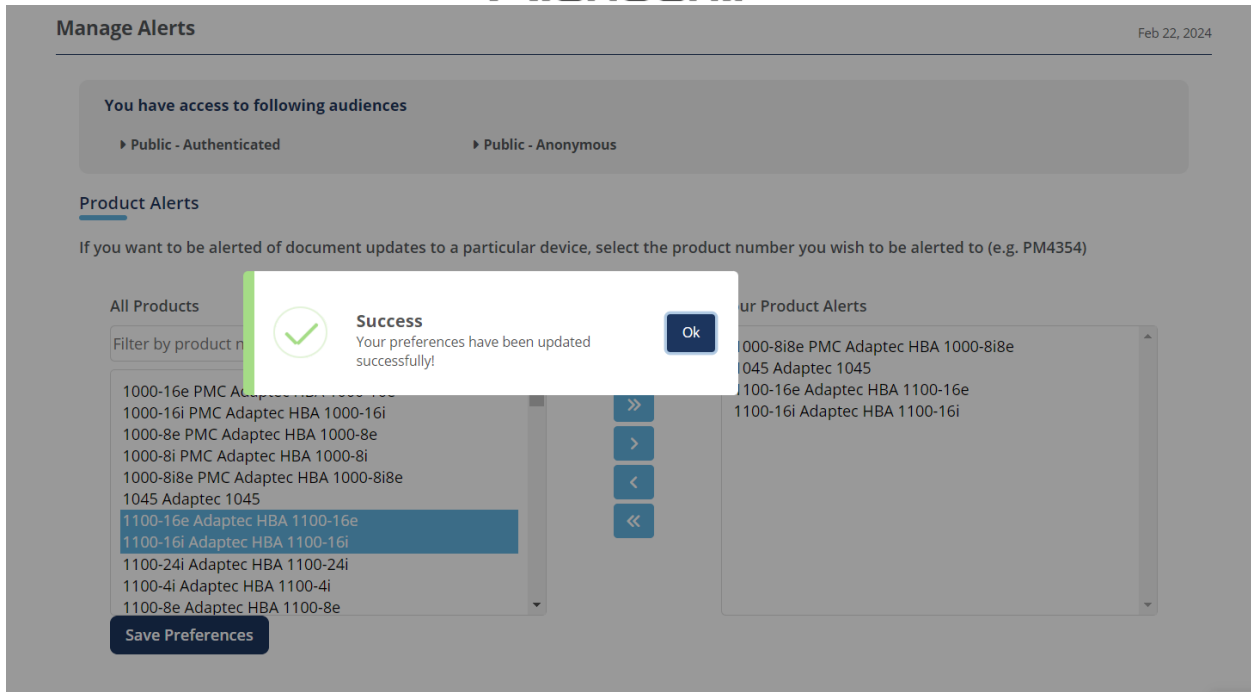
The **Success** pop-up message will confirm that your changes have been saved and that you will receive email notifications related to the products you have selected.

Screen: Manage Alerts

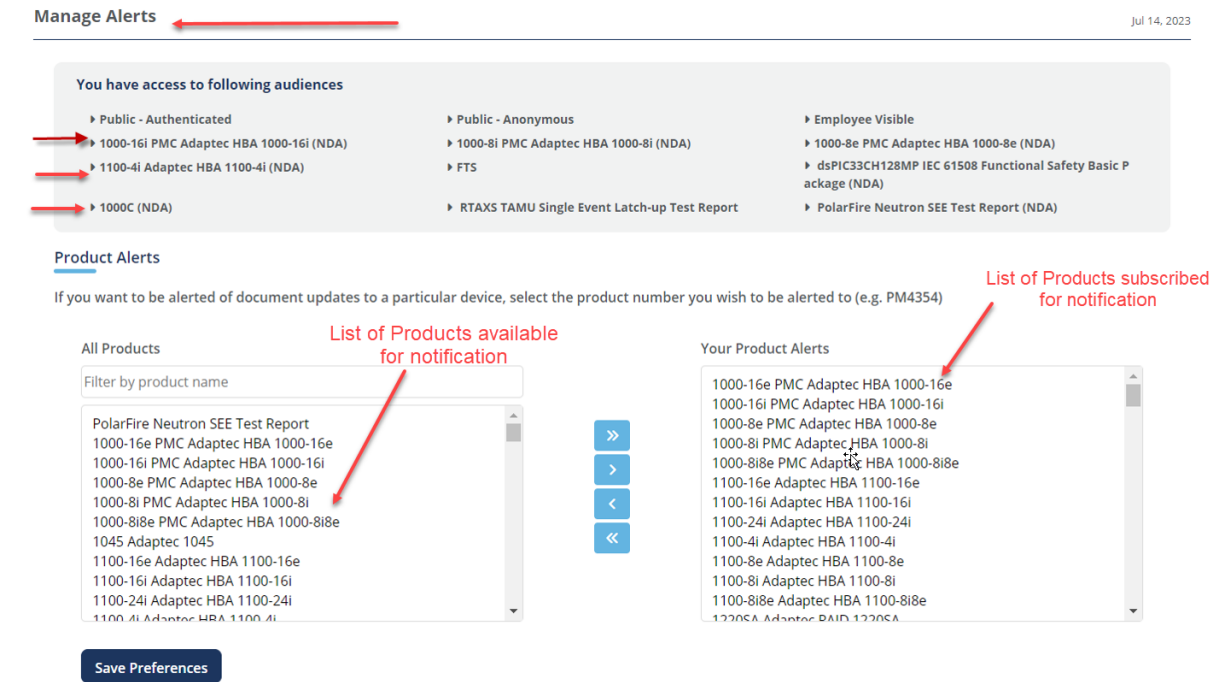


The screenshot shows the Microchip website's 'Manage Alerts' page. On the left is a navigation sidebar with 'Secure Documents' (1) and 'Manage Alerts' (2). The main content area is titled 'Manage Alerts' and includes a 'Product Alerts' section. A list of 'All Products' is shown, with '1000-8i8e PMC Adaptec HBA 1000-8i8e' (3) selected and moved to the 'Your Product Alerts' list (4). A 'Save Preferences' button (5) is at the bottom of the product list.

Screen: Success pop-up confirming your alert preferences have been saved



Screen: Manage Alerts: List of products selected for notifications

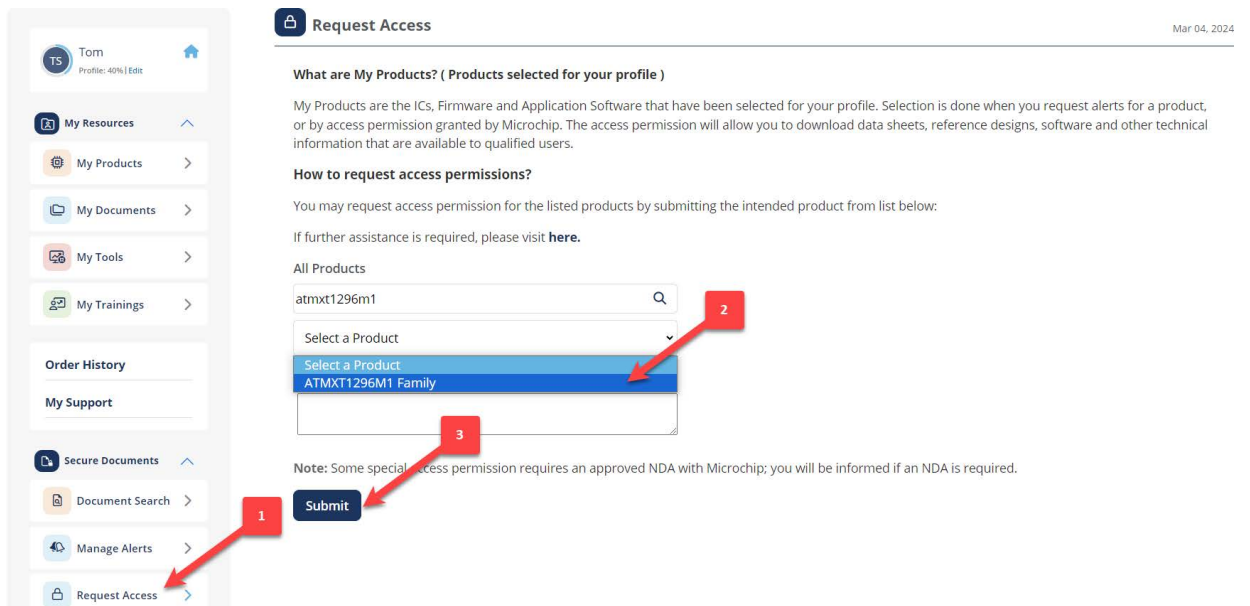


Use the **Request Access** feature to request access to data sheets, reference designs, software and other technical information for a specific product on the SDE. Follow the steps below to submit your request. Note that you can only select one product at a time, so you will need to repeat these steps to request access to additional products.

1. Click on the **Request Access** link in the **Secure Documents** menu on the left navigation.
2. Click on the **Select a Product** field to activate it and open a list of the available products.
3. Click on the **Submit** button.
4. The **Success** pop-up message will confirm that your request has been submitted successfully.
5. You will also receive an email confirming that your request has been submitted and is being reviewed.
6. If your request is approved, you will receive a follow-up email confirming that you have been granted access to your selected product(s).

A list of the products that you have been granted access to will appear in the list under the You have access to the following audiences section on the **Manage Alerts** page.

Screen: Request Access



Request Access Mar 04, 2024

What are My Products? (Products selected for your profile)

My Products are the ICs, Firmware and Application Software that have been selected for your profile. Selection is done when you request alerts for a product, or by access permission granted by Microchip. The access permission will allow you to download data sheets, reference designs, software and other technical information that are available to qualified users.

How to request access permissions?

You may request access permission for the listed products by submitting the intended product from list below:

If further assistance is required, please visit [here](#).

All Products

atmxt1296m1

Select a Product

Select a Product

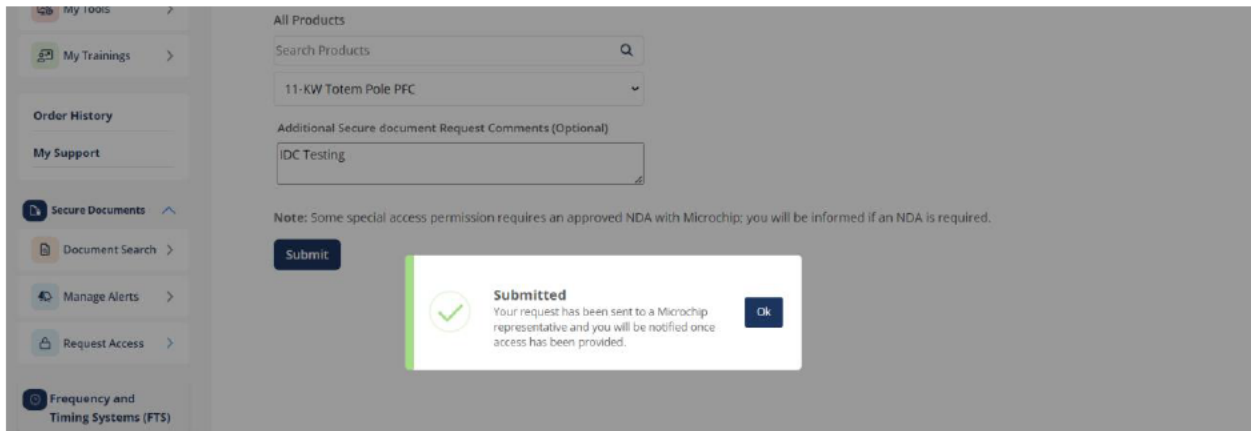
ATMXT1296M1 Family

Note: Some special access permission requires an approved NDA with Microchip; you will be informed if an NDA is required.

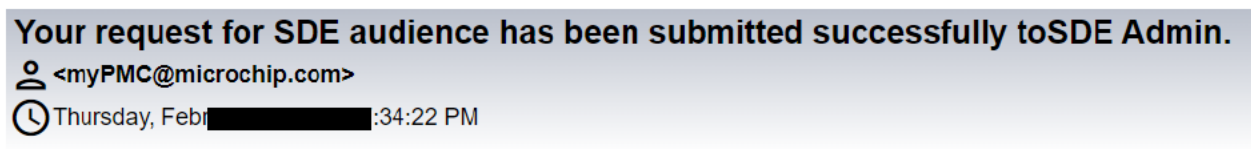
Submit



Screen: Confirmation pop-up message



Screen: Email acknowledgement that request has been submitted successfully



Your request for SDE audience has been submitted successfully to SDE Admin.

Your request for SDE audience has been submitted successfully to SDE Admin.

Screen: Follow-up email confirming access has been granted to product(s) (highlighted in red box)



S **securefiles@microchip.com**
to me, bcc: securefiles

Your access rights for the Microchip extranet have recently been modified. You have been granted with:
ATMXT M1 (No NDA)

Your User email ID required for access is [redacted]

Please follow this link (<https://www.microchip.com/myMicrochip/>) to access products information and resources.

You can edit your account details, including your password, at: <https://www.microchip.com/wwwregister/MyAccount.aspx?ReturnURL=https://www.microchip.com/mymicrochip/#/>

Full details of our website terms and conditions are available at:
<https://www.microchip.com/en-us/about/legal-information/website-terms-and-conditions>

Your username and password to enter Microchip's website (<https://www.microchip.com/mymicrochip>) are personal and confidential and should not be shared with anybody. The contents of the Microchip site are Proprietary and Confidential and covered by any Non-Disclosure Agreements your company has executed with Microchip.

Screen: Subscribed products are also visible under My Resources >> My Products

The screenshot shows the Microchip website interface. The top navigation bar includes the Microchip logo, a search bar, and links for 'My Account' and a shopping cart. Below the navigation bar are tabs for 'PRODUCTS', 'SOLUTIONS', 'TOOLS AND RESOURCES', 'SUPPORT', 'EDUCATION', 'ABOUT', and 'ORDER NOW'. The main content area is titled 'My Products' and includes a date 'Feb 22, 2024'. A message states: 'To add Frequency and Timing products, please use *Frequency and Timing Systems (FTS) > Manage Alerts* and to add secure products, please use *Secure Documents > Manage Alerts*'. Below this is a 'Filters' section with a search bar. The main part of the page is a table of subscribed products:

PRODUCT	ADD MORE PRODUCTS	CATEGORY	PCN DATE	SUBSCRIBED	ACTIONS
1000-8i8e PMC Adaptec HBA 1000-8i8e		SDE Product			
1045 Adaptec 1045		SDE Product			
1100-16e Adaptec HBA 1100-16e		SDE Product			
1100-16i Adaptec HBA 1100-16i		SDE Product			

At the bottom of the table, it says 'rows per page: 15' and '1-4 of 4'. Below the table is a 'Recommended Products' section. The left sidebar contains 'My Resources' and 'My Products' with red arrows pointing to them. A 'Live Chat' button is visible in the bottom right corner.